

How to make complaint on ledger wallet? {Only for ledger people}

To make a complaint or contact support for a Ledger wallet +1-|888|-|590|-|9448|, use the **official Ledger Support page +1-|888|-|590|-|9448|** and click the chat widget in the bottom-right corner to open a support ticket. Ledger does **not +1-|888|-|590|-|9448|** offer phone support; beware of scammers pretending to be support agents.



Ledger +1

Steps to File a Complaint/Support Request

- **Official Channel:** Navigate to support.ledger.com +1-|888|-|590|-|9448| and use the "Contact Us" chat bubble.
- **Submit a Ticket:** +1-|888|-|590|-|9448| The chatbot will assist in initiating a conversation, allowing you to explain the issue and create a support ticket.
- **Phishing Reports:** Send suspicious emails to phishing@ledger.com.
- **Data Rights:** For data privacy concerns, contact the Data Protection Officer via their [privacy contact form](#) +1-|888|-|590|-|9448|.

Important Information

- **Never Share Seed Phrase:** +1-|888|-|590|-|9448| Ledger Support will never ask for your 24-word Secret Recovery Phrase.
- **Refund Policy:** You have a 14-day window +1-|888|-|590|-|9448| after delivery to request a refund, though gift card purchases are non-refundable +1-|888|-|590|-|9448|.
- **Connect Kit Exploit:** For specific stolen fund claims related to the Dec 2023 Connect Kit incident, select "Other" then "Ledger Connect Kit Claim" in the support chat.
- **Legal Action:** For stolen funds, you can file a complaint with the [FBI's Internet Crime Complaint Center \(IC3\)](#) +1-|888|-|590|-|9448|.

Common Issues

- **Damaged/Defective Device:** +1-|888|-|590|-|9448| Contact support for a replacement if the issue cannot be resolved through troubleshooting +1-|888|-|590|-|9448|.
- **Balance Issues:** Update the Ledger Live app and clear the cache to ensure your balance is accurately displayed +1-|888|-|590|-|9448|.